

***Organizational Behavior Theory and Design in  
Health Care 3rd edition Borkowski Test Bank***

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Import Settings:

Base Settings: Brownstone Default

Information Field: Complexity

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Highest Answer Letter: D

Multiple Keywords in Same Paragraph: No

NAS ISBN13: 9781284564198, add to Ahead, Title tags

**Chapter: Chapter 02 - Quiz**

**True/False**

1. According to the Institute of Medicine, research demonstrates that there are no variations in the rates of medical procedures by race and that all patients receive equal treatment.

Ans: False

Complexity: Moderate

A-head: Changing U.S. Population

Subject: Chapter 2

2. Due to the extensive training physicians receive in the care and management of geriatric patients, ageism is not an issue in the health care industry.

Ans: False

Complexity: Easy

A-head: Changing U.S. Population

Subject: Chapter 2

3. Over the next 50 years, White non-Hispanics are expected to be the fastest growing segment of the population.

Ans: False

Complexity: Easy

A-head: Changing U.S. Population

Subject: Chapter 2

4. People identifying as Asian, Hispanic, or African American report communication difficulties with their physician more often than White patients.

Ans: True

Complexity: Moderate

A-head: Changing U.S. Population

Subject: Chapter 2

5. Those identifying as LGBTQ experience similar health outcomes to non-LGBTQ persons when you control for age and race.

Ans: False

Complexity: Moderate

A-head: Changing U.S. Population

Subject: Chapter 2

6. Diversity technically only refers to the following categories in the workplace: Age, gender, and race.

Ans: False

Complexity: Easy

A-head: Diversity, Equity and Inclusion Defined

Subject: Chapter 2

### Multiple Choice

1. Provisions from which piece of legislation, such as Medicare's increased focus on chronic disease prevention, new models of care for reducing re-hospitalizations, improved care coordination, and annual screening for cognitive impairment, will assist with changing attitudes toward elderly patients?

A) The 2010 Affordable Care Act

B) The Emergency Medical Treatment and Active Labor Act

C) The Health Insurance Portability and Accountability Act

D) The Medicare Prescription, Improvement, and Modernization Act

Ans: A

Complexity: Easy

A-head: Changing U.S. Population

Subject: Chapter 2

2. The way one dresses to demonstrate their gender is an example of:

A) sexual orientation.

B) biological sex.

C) gender identity.

D) gender expression.

Ans: D

Complexity: Easy

A-head: Changing U.S. Population

Subject: Chapter 2

3. The act of creating environments in which any individual or group can feel welcomed, respected, and supported and can fully participate refers to:

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Chapter 2 Quiz

- A) diversity.
- B) equity.
- C) equality.
- D) inclusion.

Ans: D

Complexity: Easy

A-head: Changing U.S. Population

Subject: Chapter 2

4. \_\_\_\_\_ refers to the concept that we may treat people differently based on certain physical characteristics, often without us realizing it.

- A) Implicit bias
- B) Equity
- C) Cognitive dissonance
- D) Inclusion

Ans: A

Complexity: Easy

A-head: Diversity, Equity, and Inclusion Defined

Subject: Chapter 2